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# HP3-X11

## HP

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**QUESTION: 1**
What does Privacy Manager for HP ProtectTools provide? (Select three.)

A. smart card support
B. encrypted hard drive partitions
C. support for IM message privacy
D. a digital certificate server application
E. integration with Microsoft Office
F. data encryption tools

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=1
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**QUESTION: 2**
Which technology supports Intel Anti-Theft protection in HP notebooks?

A. DigiTrak
B. Lo Jack Pro
C. Computrace
D. Absolute

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=2
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**QUESTION: 3**
Which statements are true about Enhanced Pre-Boot Security for HP business notebooks? (Select two.)

A. Multifactor biometric authentication is supported.
B. Creating a Windows user automatically creates a pre-boot user.
C. Pre-boot users are required to be administrators.
D. Authentication at pre-boot requires users to also log on to Windows.
E. Passwords can be recovered by storing answers to a personal response question.

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=3
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**QUESTION: 4**
What is a new feature of HP Connection Manager 3.1 that is available for HP Elitebook notebooks?

A. an interactive interface that supports touch

B. support for integrated Bluetooth devices
C. support for the HP un2400 Mobile Broadband module
D. a GPS tab that displays latitude, longitude, and altitude

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=4

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**QUESTION: 5**
Which types of drives can be configured for the HP Advanced Docking Station? (Select two.)

A. PATA hard drive
B. SATA hard drive
C. PATA optical drive-DVD+/-RW
D. SATA optical drive-DVD+/-RW
E. SATA blu-ray drive-DVD+/-RW

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=5

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**QUESTION: 6**
Which capability does the HP Wireless Assistant 4.0 provide HP Elitebook notebooks?

A. the ability to switch between regional WWAN carriers when traveling
B. the ability to power on or power off individual integrated wireless devices
C. a unified software management interface for all wireless devices
D. support for external USB boosters for radio signals

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=6

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**QUESTION: 7**
Which functions are configured from the System Configuration tab of the HP EliteBook 8540p/8540w BIOS? (Select two.)

A. Set Security Level
B. Restore Security Defaults
C. HP Sparekey
D. Change Password
E. User Management

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=7

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**QUESTION: 8**
Which functions are configured from the Security tab of the HP EliteBook 8540p/8540w BIOS? (Select two.)

A. HP Sparekey Enrollment
B. Reset BIOS Security to Factory Default
C. Set Security Level
D. Restore Security Defaults
E. Password Policy

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=8

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**QUESTION: 9**
Which tool should only be used by a trained service technician?

A. Windows Device Manager
B. HP System Diagnostics (UEFI)
C. HP Support Assistant
D. HP Mobile DMI Firmware Interface Tool (DMIFIT)

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=9

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**QUESTION: 10**
Which boot options can be set in the HP EliteBook 8440p/8440w BIOS? (Select three.)

A. external hard drive
B. USB device
C. internal hard drive
D. custom logo
E. SD card
F. Smart Array controller

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=10

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**QUESTION: 11**
Which statement is true about the eSATA data port found on some HP notebook models?

A. It is often shared with high-speed network ports.
B. It is up to twice as fast as USB 2.0 and Firewire.
C. It has more efficient data transfer than Firewire.
D. It supplies sufficient power to support external devices.

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=11

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**QUESTION: 12**
What can be configured using the HP Product Configuration ID (PCID)?

A. MAC address
B. GUID number
C. user profiles
D. platform revision

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=12

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**QUESTION: 13**
What is required to support Intel Anti-Theft on an HP notebook? (Select three.)

A. an internal LoJack half-mini card device
B. a special anti-theft BIOS
C. a back-end connection to an Internet-based server
D. LoJack Pro software
E. a specialized Intel chipset
F. two 8-cell lithium ion batteries

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=13

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**QUESTION: 14**
Which key features and technologies are available for HP ProBook 4310s/4311s notebook models? (Select three.)

A. HDMI port
B. docking connector
C. RAID
D. TPM 1.2 module
E. fingerprint reader
F. ExpressCard 34
G. integrated Smart Card

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=14

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**QUESTION: 15**
What is required to implement Trusted eXecution Technology (TXT) on HP ProBook notebooks? (Select four.)

A. Microsoft Windows 7
B. Citrix Xen 3.3
C. Linux Fedora 8
D. Microsoft Virtual PC
E. Intel VT chipset support

F. TPM 1.2 module
G. Microsoft Hyper-V

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=15

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**QUESTION: 16**
Which feature does HP QuickLook 3 provide on HP ProBook notebooks?

A. a quick summary of all installed hardware and drivers on the notebook
B. the ability to browse the Internet without booting up the operating system
C. the ability to view Microsoft Outlook data when the notebook is powered off or in hibernation
D. a tree-like navigation view of all applications installed on the notebook

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=16

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**QUESTION: 17**
What is a key benefit of the Trusted eXecution Technology (TXT) on HP ProBook notebooks?

A. It protects virtual machines against software-related attacks.
B. It protects network packets across the Internet during the operation of software VPN.
C. It provides encrypted data execution areas in memory.
D. It provides support for the protection of application-level interprocess data communication.

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=17

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**QUESTION: 18**
Which BIOS does the HP ProBook 4310s use?

A. AMI BIOS
B. Phoenix BIOS
C. HP EFI-based BIOS
D. HP Legacy BIOS

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=18

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**QUESTION: 19**
Which diagnostic tool must be stored on a hard drive partition or USB key because it is too large to fit in the BIOS?

A. HP Mobil DMIFIT

B. HP QuickLook 3.0
C. HP System Diagnostics (UEFI)
D. HP Support Assistant

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=19

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**QUESTION: 20**
Which precautions should you take before you disassemble an HP ProBook notebook? (Select four.)

A. attach an anti-static wrist strap when working on the system board
B. make a sketch of the main system unit with item descriptions
C. ground the notebook chassis before opening it
D. stand on an anti-static mat when working on the notebook
E. keep all screws with the removed units
F. note the cable position and routing
G. label each cable as you remove it

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=20

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**QUESTION: 21**
How many spindles do HP Compaq 510 and Compaq 610 notebooks support?

A. 1
B. 2
C. 4
D. 3

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=21

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**QUESTION: 22**
Which integrated graphics chipsets are available on HP Compaq 510/511/610 notebooks? (Select two.)

A. Mobile Intel GMA X3100 HD
B. Mobile Intel GMA X4500 HD
C. ATI Mobility Radeon HD 4330
D. ATI Mobility Radeon HD 5430
E. ATI Mobility Radeon HD 5650

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=22

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**QUESTION: 23**

Which HP accessories are available for HP Compaq 510/511/610 notebooks? (Select three.)

A. 2540 docking station
B. 2740 ultra-slim expansion base
C. USB docking stations
D. external HDTV hybrid tuner
E. essential USB 2.0 port replicator
F. USB graphics adapter

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=23

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**QUESTION: 24**
What does "2x2" indicate when referring to certain HP laptop WLAN cards?

A. These cards require a double adapter slot.
B. Both 802.11b and 802.11g are supported.
C. Both Bluetooth and WLAN antennas are supported.
D. There are two transmit and two receive antennas.

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=24

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**QUESTION: 25**
Which BIOS is used in HP Compaq 510/511 and Compaq 611 notebooks?

A. EFI BIOS
B. AMI BIOS
C. Phoenix BIOS
D. legacy HP BIOS

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=25

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**QUESTION: 26**
Which BIOS is used in HP Compaq 515/516 and Compaq 615 notebooks?

A. HP UEFI BIOS
B. AMI BIOS
C. Phoenix BIOS
D. legacy HP BIOS

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=26

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**QUESTION: 27**

You have completed a service event that included replacing the system board on an HP notebook. Which additional step should you take to prevent problems with missing security features?

A. update the UEFI BIOS
B. update the HP legacy BIOS
C. flash the EEPROM on the system board
D. enable Intel Active Management Technology (AMT)

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=27

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**QUESTION: 28**
Which hardware feature is supported on the HP Compaq 615 notebook but not on the Compaq 610 notebook?

A. AMD processors and chipsets
B. a Bluetooth option
C. a Blu-ray disk option
D. an extended-life battery option

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=28

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**QUESTION: 29**
Which LED light is illuminated when an HP Compaq 510/511 or Compaq 610 notebook is linked to an Ethernet, and what is its color?

A. wireless LED; green
B. wireless LED; amber
C. RJ-45 LED; green
D. RJ-45 LED; blue

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=29

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**QUESTION: 30**
Which hardware options are available for HP Compaq 510/511/610 notebooks? (Select two.)

A. optional WLAN
B. optional WWAN
C. HDMI port
D. docking connector
E. integrated 2MP Webcam

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=30

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**QUESTION: 31**
Which HP Credential Manager 5.0 features are available for HP Elitebook notebooks? (Select two.)

A. support for fingerprint authentication
B. user profile migration
C. logon policy controlled by each user
D. users and administrators combined in one group
E. quick logon

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=31

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**QUESTION: 32**
What is a key feature of File Sanitizer for HP ProtectTools?

A. free space bleaching
B. encrypted hard drive support
C. BIOS level security checks
D. multi-factor file security

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=32

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**QUESTION: 33**
What specific information can be restored with the HP Mobile DMI Firmware Interface Tool (DMIFIT)?

A. serial number
B. MAC address
C. date and time
D. platform revision number

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=33

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**QUESTION: 34**
Which equipment type would be a good candidate for the HP Disk Sanitizer?

A. notebooks that are to be taken out of service
B. notebooks that support multiple operating systems
C. notebooks that are shared among multiple users
D. notebooks that fail the SMART hard drive start-up test

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=34

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**QUESTION: 35**
What a trained service representative should only replace?

A. memory board
B. Bluetooth module
C. USB connectors
D. optical drive

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=35

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**QUESTION: 36**
Which key capability is provided by the HP Power Assistant for notebooks?

A. a connector to an auxiliary battery
B. a carbon consumption calculator
C. customized user-specific power profile configurations
D. support for both 120 volt and 220 volt connections

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=36

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**QUESTION: 37**
What is the approximate maximum operating distance from the integrated antenna to a Bluetooth 2.1 module in an HP ProBook notebook?

A. 1 meter (3 feet)
B. 2 meters (6 feet)
C. 3 meters (10 feet)
D. 10 meters (30 feet)

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=37

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**QUESTION: 38**
Which capabilities does the USB 2.0 Docking Station provide to HP ProBook notebooks? (Select three.)

A. an HDMI video adapter
B. a DVI video adapter
C. an auxiliary external power connection
D. audio connectivity options

E. battery charging capability
F. an Ethernet network connection

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=38

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**QUESTION: 39**
What is the first step in any troubleshooting procedure for an HP ProBook notebook?

A. verify the hardware functionality
B. ensure that the problem is not related to an accessory
C. verify the operating system
D. ensure that the software is operating properly

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=39

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**QUESTION: 40**
Which components are classified as field-replaceable units (FRUs) for the HP ProBook 4520s/4720s and require a service representative to replace them? (Select two.)

A. heat shield
B. memory board
C. optical drive
D. USB connectors
E. wireless LAN module

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=40

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**QUESTION: 41**
What is the maximum display size and quality supported by HP Compaq 510/511/610 notebooks?

A. 1366 x 768 HD
B. 6 1280 x 800 WXGA
C. 1280 x 1024 WXGA
D. 1366 x 1024 HD

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=41

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**QUESTION: 42**
Which statement is true about Half and Full MiniCard adapters onHP business laptops?

A. The physical connectors for the adapters are different.

B. The cards have a different notch location.
C. The two adapters are supported by the same system board connector.
D. The connectors have different voltage requirements.

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=42

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**QUESTION: 43**
Which utility is provided to encourage customers to perform preventive maintenance on an HP Compaq 421 Notebook PC?

A. HP Help and Support
B. Windows Device Manager
C. Service Access Workbench (SAW)
D. Services Media Library

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=43

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**QUESTION: 44**
Which component of HP Compaq 515/516 and Compaq 615 notebooks requires different removal and replacement procedures from that of the same component in Compaq515/516 and Compaq 615 510/511/610 notebooks?

A. Bluetooth module
B. processor and heat sink
C. display pane
D. LCD panel

**Answer:** http://www.twpass.com/twpass.com/exam.aspx?ecode=HP3-X11&qno=44

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